

EAST HERTS COUNCIL

ENVIRONMENT SCRUTINY COMMITTEE – 17 SEPTEMBER 2013

ENVIRONMENT SCRUTINY HEALTHCHECK – MAY 2013 TO JULY 2013.

REPORT BY THE CHIEF EXECUTIVE AND DIRECTOR OF CUSTOMER AND COMMUNITY SERVICES

WARD (S) AFFECTED: All

Purpose/Summary of Report:

To set out a report on the performance of the key indicators that relate to Environment Scrutiny for the period May 2013 to July 2013.

RECOMMENDATION FOR SCRUTINY MEMBERS:

That:

(A) the reported performance for the period May 2013 to July 2013 be noted; and

(B) the Executive be advised of any further recommendations.

1.0 Background




1.1 This is a performance report relevant to the Environment Scrutiny terms of reference covering the period May 2013 to July 2013.



1.2 The report contains a breakdown of the following information by each Corporate Priority:

- An overview of performance, in particular where there have been issues and remedial actions taken during the period. Should members want more detailed information on a specific month, they should refer to that month's Executive Corporate Healthcheck report available on the council website.
- The indicators where data is collected monthly, with performance for July 2013 presented in detail (the most up to date available) with previous months summarised in a trend chart.

- 1.4 All councillors have access to Covalent (the Council’s performance management system), should they wish to interrogate the full range of performance indicators. The Performance Team are able to provide support and training on using the Covalent system if required.
- 1.5 **Essential Reference Paper ‘B’** Shows the full set of performance indicators that are reported on a monthly basis to this committee. Essential Reference Paper B has been sorted by status e.g. all performance indicators that are ‘red’ are listed first etc.
Essential Reference Paper ‘C’ Guidance notes and definitions for performance indicators relating to Environment Scrutiny Committee.

The codes used in relation to performance indicator monitoring are as follows:

Status	
	This PI is 6% or more off target.
	This PI is 1-5% off target.
	This PI is on target.

Short Term Trends	
	The value of this PI has changed in the short term.
	The value of this PI has not changed in the short term.

2.0 Report – Indicators grouped by Corporate Priority

Place

Performance analysis

- 2.1 **EHPI 157a - Processing of planning applications: ‘Major’ applications.** Performance was ‘Red’ for July 2013. 1 out of 5 decisions were made within the target timescale. The remaining four were delayed either by applicants or as a result of the requirement for additional input from third party organisations. Corporate Management Team (CMT) were advised in the June Healthcheck report the reasons for performance being off target for the first quarter. CMT have accepted the recommendation that it would be inappropriate to change the approach in relation to the preparation of legal agreements at this stage, which had impacted on performance between April 2013 to June 2013. However CMT did support the proposal that the service ensured sufficient priority is made available for major development proposals. CMT is continuing to monitor

performance closely in respect to this measure.

- 2.2 **EHPI 218b – Abandoned Vehicles – % removed within 24 hours of required time.** Performance was ‘Red’ for July 2013. Performance target was not met due to Two vehicles collected on behalf of Riversmead were outside of the timescale as a result of access issues.
- 2.3 **NI 191 – Residual household waste per household and NI 192 - Percentage of household waste sent for reuse, recycling and composting.** The July performance data for these indicators were not available for inclusion in this report, however the data for this period will be verbally reported by the Chief Executive and Director of Customer and Community Services at the Environment Scrutiny meeting on 17 September 2013.
- 2.4 The following indicators were ‘Green’, meaning that the targets were either met or exceeded for July 2013. They were:
- EHPI 2.1d – Planning Enforcement: Initial Site Inspections.
 - EHPI 2.1e - Planning Enforcement: Service of formal Notices.
 - EHPI 2.2(45) – Number of collections missed per 100,000 collections of household waste
 - EHPI 2.23 – Planning decisions delegated to officers
 - EHPI 2.4 – Fly-tips: Removal
 - EHPI 218a – Abandoned Vehicles – % investigated within 24 hours
 - EHPI 157b – Processing of planning applications: ‘Minor’ applications.
 - EHPI 157c – Processing of planning applications: Other applications.

Please refer to **Essential Reference Paper ‘B’** for full details.

Prosperity

Performance analysis

- 2.5 The following indicators were ‘Green’, meaning that the targets were either met or exceeded for July 2013. They were:
- EHPI 6.8 – Turnaround of pre NTO PCN challenges
 - EHPI 6.9 – Turnaround of NTO Representations

Please refer to **Essential Reference Paper 'B'** for full details.

CONCLUSION

2.6 In conclusion Members are asked to:

- Note the performance indicator analysis for the period May 2013 to July 2013 in **Essential Reference Paper 'B'**
- Agree the recommendations at the start of this report.

3.0 Implications/Consultation

3.1 Information on any corporate issues and consultation associated with this report can be found within **Essential Reference Paper 'A'**.

Background Papers:

- 2012/13 Estimates and Future Targets Report – Executive 5 March 2013.
- 2012/13 Performance Outturns – Executive 4 June 2013.

Should members require any guidance notes or Performance Indicator definitions please contact a member of the Performance team in the contacts listed below.

Contact member:

Councillor Malcolm Alexander – Executive Member for Community Safety and Environment.

Councillor Paul Phillips – Executive Member for Economic Development.

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